

Change

Ad Sales Representative: ■ Sydney Branch ■ (317) 808-9713 ■ sydneyb@angieslist.com

Company

Olsen Brothers Inc ROLLING MEADOWS IL 60008

Company ID: 403244

Angie's list companyconnect

for service and health providers

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Report Date: June 20, 2011

Member:

Matt Sukel
 1860 W. Parkside Dr.
 HOFFMAN ESTATES, IL 60192

Categories:

Moving
 Piano Moving

Work Done:

* More Weight is given to a report where work has been completed.

Work Completed Date:

June 11, 2011

Hire Again:

Yes

Approximate Cost:

\$800.00

Home Build Year:

1950

Description Of Work:

Moved our belongings and furniture from one house to another. Several of the items were large/heavy including an upright piano. Blair explained the moving process and their policies over the phone and provided us with an estimate. We booked for a Saturday and the

Member Comments:

PAGE OF
happiness
 NOMINEE

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

four-man-crew arrived on time. They were all very courteous. They took great care protecting the floors from dirt at both locations. The crew did a very nice job wrapping and protecting all of our furniture, too (even though it was a very short-distance move). They were very interested in making sure that we got our money's worth by trying to fill the truck with odds and ends (bikes from the garage, etc.) that I had initially planned on simply moving myself.

At the new house they unloaded everything and paid close attention to my directions as to where to put what. They were careful with the walls and corners, although they did take a small piece out of one wall (not a big deal). This was a very positive experience for something (moving) that involves a lot of stress.

Additional Questions Answered when completing this report

How much did the final cost compare to the original estimate? right on

How does the value of the work compare to the price? I got exactly what I paid for

How far in advance did you schedule the work? 1-2 weeks

Did you find the company through Angie's List? yes

If yes, which source(s)? website

Why did you choose this contractor? location, reputation

Have you used this company before? this is the first time I've used this company

What did you like most about this contractor? Worked quickly and carefully. Very courteous workers.

Post a response to this report

Report Date: April 26, 2011

Member:

Stephanie Rust
4701 Connecticut Avenue NW
#303
WASHINGTON, DC 20008

Category:

Moving
Yes

Overall A
Price A
Quality A
Responsiveness A
Punctuality A
Professionalism A

Work Done:
* More Weight is given to a report where work has been completed.